



Hourly support rates | City Council Citizens

Updated: Jun 2024

As of July 2022, aebal became Commissioned Service with Nottingham City Council under their CSE (Care, Support and Enablement) Framework. (Previously aebal was a Direct Payment service)

This means, once you have been assessed by your social care team and allocated a certain number of hours with aebal, Nottingham City Council will pay us directly on your behalf for the support you receive. (Please refer to 'How to Get Involved' for further info). aebal will not invoice you directly. Depending on circumstances, you may need to contribute towards your support after a Fairer Charging assessment. We recommend you speak to your social care team if you are unclear about Fairer Charging.

It should be noted, due to aebal providing mainstream community support, not operating from a day centre or care home and not offering CQC regulated activities such as personal care, we are therefore NOT exempt from having to charge 20% VAT on our support rate. However, as we are now an accredited provider and on the CSE Framework, local authority are able to reclaim this VAT back from HMRC.

As defined by the CSE Framework our hourly Support rate is:
****£24.03/hr including VAT****

£20.03/hr (plus VAT)

What this hourly rate covers

- **Support time** | Each aebal session is typically 3 – 4hrs in duration and our hourly rate covers the time being supported by our staff. It does not include the costs of all our session activities. (Please refer to 'Activity Costs and Billing' for further info)
- **Transport** | All our CSCs (Community Support Coordinators) are drivers and car transport to and from our various activity venues is included within our hourly rate. We do not charge additional costs for travel / mileage
- **Unsocial hours** | The above hourly rate applies to all our support, including evenings and Saturday sessions
- **All staff / client ratios** | aebal specialises in small group support but also with 121 support alongside when needed. All our sessions, whether we have 2 staff supporting 2 clients or a small group of 5 with 3 staff supporting, are charged at the same hourly rate
- **Activity equipment** | When needed, aebal will provide the sports equipment, art equipment, litter picking equipment etc necessary for the session activity

