



Hourly support rates | County Council Citizens

Updated: May 2024

For our County Council citizens, aebal falls under a Direct Payment service. We are perceived by the County Council as quite a unique and niche provider and do not fall into any of their more typical support service frameworks.

This means, once you have been assessed by your social care team and allocated a certain number of hours with aebal, Nottingham County Council will help you organise a Direct Payment account and transfer funds to you so you can pay for your support directly. aebal will invoice Direct Payment clients directly on a 4 week payment cycle.

Depending on financial circumstances, you may need to contribute towards your support after a Fairer Charging assessment. We recommend you speak to your social care team if you are unclear about Fairer Charging.

It should be noted, due to aebal providing mainstream community support, not operating from a day centre or care home and not offering CQC regulated activities such as personal care, we are therefore NOT exempt from having to charge 20% VAT on our support rate. Our support rate is £20.03/hr excluding VAT.

Our hourly support rate as of May 2024:

****£20.03/hr excluding VAT****

£24.03/hr (Incl. VAT)

What this hourly rate covers

- **Support time** | Each aebal session is typically 3 – 4hrs in duration and our hourly rate covers the time being supported by our staff. It does not include the costs of all our session activities. (Please refer to 'Activity Costs and Billing' for further info)
- **Transport** | All our CSCs (Community Support Coordinators) are drivers and car transport to and from our various activity venues is included within our hourly rate. We do not charge additional costs for travel / mileage
- **Unsocial hours** | The above hourly rate applies to all our support, including evenings and Saturday sessions
- **All staff / client ratios** | aebal specialises in small group support but also with 121 support alongside when needed. All our sessions, whether we have 2 staff supporting 2 clients or a small group of 5 with 3 staff supporting, are charged at the same hourly rate
- **Activity equipment** | When needed, aebal will provide the sports equipment, art equipment, litter picking equipment etc necessary for the session activity

